

Neighbors Prefer referral promotion rules:

Eligibility: New Customer - To be considered an eligible New Customer, the tenant shall not have previously signed a lease with Northshore Pellissippi Storage. New Customers shall also not reside in the same household as the referring party or any current tenant of Northshore Pellissippi Storage. A current tenant adding an additional unit or transferring to a different unit within the facility shall not be considered a New Customer. If New Customer rents multiple units, their eligibility as a New Customer and any referral award will be based on the first lease signed only and not any additional units rented on the same or later date. Final determination of eligibility status as a New Customer shall be made at the sole discretion of the management of Northshore Pellissippi Storage.

Eligibility: Referring Party - The Referring Party can be any current or former tenant or any person given access to the Northshore Pellissippi Storage management's referral program network. There is no limit on the number of eligible referrals a Referring Party may make. However, any referral must meet New Customer eligibility as described above. The Referring Party will not receive credit or reward for any referrals from the Referring Party's own household or for multiple referrals from the same person or household.

Reward/Credit - Northshore Pellissippi Storage reserves the right to alter any reward or credit offered at any time. Any rent credit issued as a Reward shall have no cash value and cannot be redeemed for cash. Any rent credit issued as a Reward shall also be non-transferable to another party or tenant. Certain Rewards may be limited based on availability of leased space (e.g., an upgrade rental of a Premium Unit for the rental rate of a Best Value Unit is based on the availability of a Premium Unit at the tenant's requested size). Northshore Pellissippi Storage management will post the current Rewards available to the public through means that may or may not include, or be limited to: the company's website, in-house displays in the company's office, the company's official social media channels, and email marketing. These rewards/credits shall have notification of an effective date included and will supersede any previous rewards/credit offers posted before that effective date.

Receipt of Reward - The referring party shall be eligible to receive the designated referral reward once the New Customer has completed a Paid Full Month of Rent. A Paid Full Month of Rent shall not include: rent paid for a calendar month that is prorated for New Customer move-in, monthly rent reduced by any one-time discount, or monthly rent paid after the application of late fees to the New Customer's account. If the New Customer vacates their unit before a Paid Full Month is provided, the referring party will not be eligible for a referral reward. The reward offered to the Referring Party shall be in accordance with the Rewards available based on the time of the original lease signing with the New Customer, even if a new Rewards program effective date takes place before the Reward is paid out.

Limitations and Terms - Any invitation or offer, promotion, or guarantee, including without limitation, "Neighbors Prefer," "customer referral bonus," "customer referral program," "referral program," etc., is subject to the following: Bonuses may be limited to designated units within the facility. No substitutions of reward/bonus are permitted. Offers are subject to availability of spaces and available only when New Customers sign and enter into the Northshore Pellissippi Storage lease agreement. Offers exclude any applicable costs of merchandise, additional service fees, administrative fees, taxes, third party insurance plan payments, or similar costs. For more information, please contact the Northshore Pellissippi Storage management. To the extent the terms of the Northshore Pellissippi Storage lease agreement conflict with these Terms, the Northshore Pellissippi Storage lease agreement shall prevail. To the extent any other terms set forth in any other agreement or in any oral communications relating to the Neighbors Prefer customer referral program contemplated by these Terms conflict with these Terms (with the exception of the Northshore Pellissippi Storage lease agreement), these Terms shall prevail.